

# Forgot Password

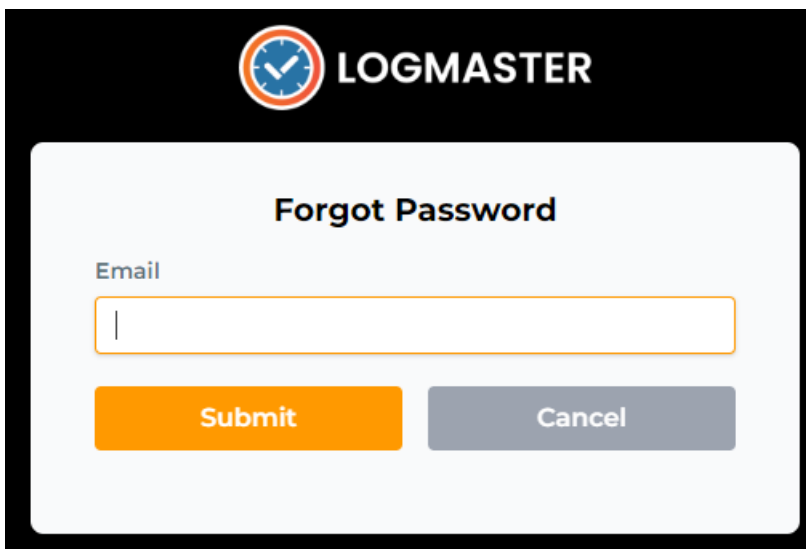
17/02/2025 3:45 pm AEDT

If you have forgotten your password, go to the login page at <https://logmaster.au> and click the forgot password button below the login button.



The image shows the Logmaster login page. At the top is the Logmaster logo, which consists of a blue clock face with a white checkmark inside a circle, followed by the word "LOGMASTER" in white capital letters. Below the logo is a white login form with a black border. The form contains two input fields: "Username" and "Password". Below these fields is an orange "Log In" button. Below the "Log In" button is a link that says "Forgot Password?". A large red arrow points from the left towards this link. Below the link is a line of text: "For any assistance with Logmaster please contact the office on (02) 7228 6269".

Enter your email in the email field and click submit.



The image shows the "Forgot Password" form on the Logmaster website. At the top is the Logmaster logo. Below the logo is a white form with a black border. The form has a title "Forgot Password" in bold black text. Below the title is an "Email" label and an input field with a vertical cursor. Below the input field are two buttons: an orange "Submit" button and a grey "Cancel" button.

You will receive an email, example below.

From	Subject
<input type="checkbox"/> Logmaster	Logmaster: Reset password request

Hi there!

There was a request to change your password!

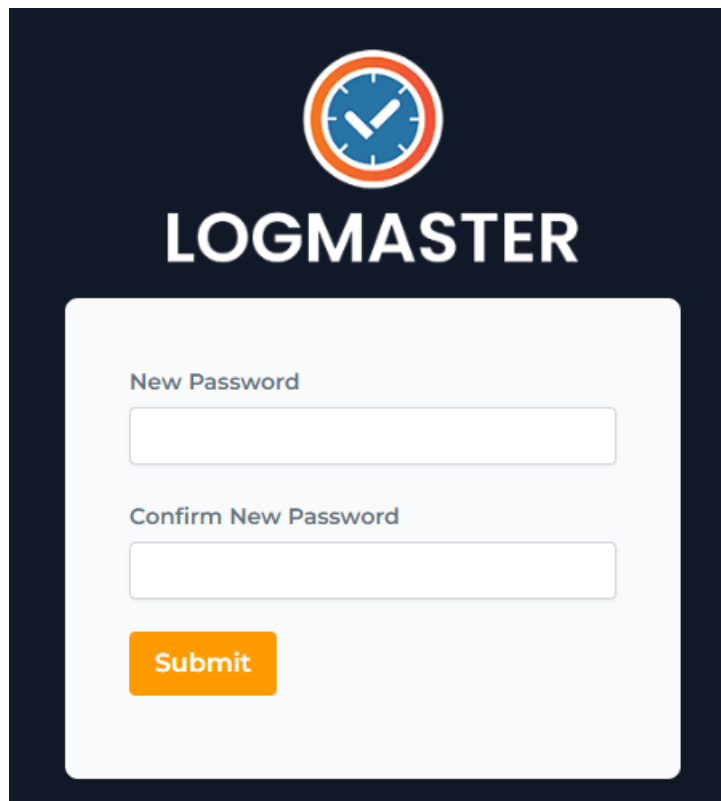
If you did not make this request then please ignore this email.  
Otherwise, please click this link to change your password:

[Change Password](#)

If you have any questions, just reply to this email. We're always happy to help.

Cheers,  
The Logmaster Team

Click the Change Password button and it will navigate you to the New Password Screen.

The image shows a mobile app screen for Logmaster. At the top is a circular logo with a clock face and a checkmark. Below the logo is the word "LOGMASTER" in large, bold, white capital letters. The background is dark blue. In the center is a white rounded rectangle containing the password reset form. The form has two text input fields: "New Password" and "Confirm New Password". Below the second field is an orange "Submit" button.

Enter your password in twice for confirmation and click submit.

Once you have submitted, it will redirect you to the login screen.

If you have any issues with the reset, please contact support.

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