

# Driver Portal - Forgot Password

10/10/2023 11:19 am AEDT

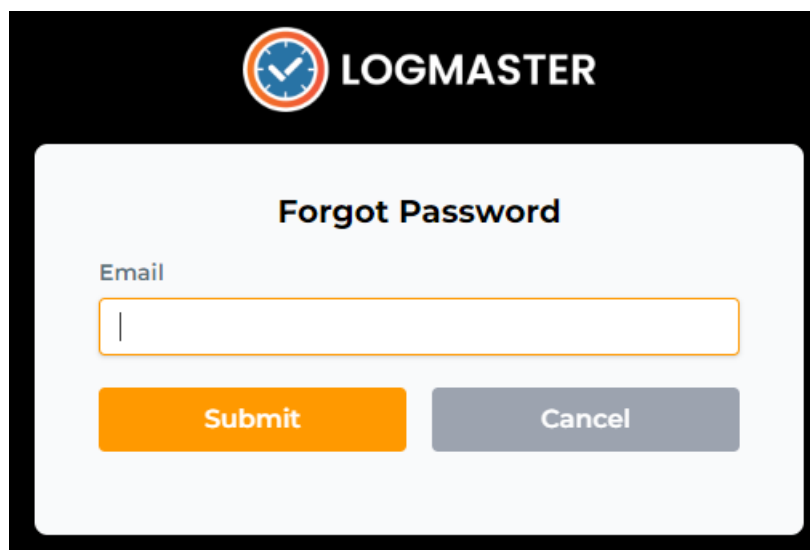
Note: your username and password are the same for the portal as they are for the app.

If you have forgotten your password, go to the login page at <https://logmaster.au> and click the forgot password button below the login button.



The screenshot shows the Logmaster login interface. At the top is the Logmaster logo, which consists of a blue circle with a white checkmark and the word "LOGMASTER" in white capital letters. Below the logo are two input fields: "Username" and "Password". Underneath these fields is an orange "Log In" button. Below the "Log In" button is a link labeled "Forgot Password?". A red arrow points to this link from the left. At the bottom of the form, there is a line of text: "For any assistance with Logmaster please contact the office on (02) 7228 6269".

Enter your email in the email field and click submit.



The screenshot shows the "Forgot Password" page. At the top is the Logmaster logo. Below the logo is the heading "Forgot Password". Underneath the heading is an "Email" label and an empty input field with a vertical cursor. Below the input field are two buttons: an orange "Submit" button and a grey "Cancel" button.

You will receive an email, example below.

From	Subject
<input type="checkbox"/> Logmaster	Logmaster: Reset password request

Hi there!

There was a request to change your password!

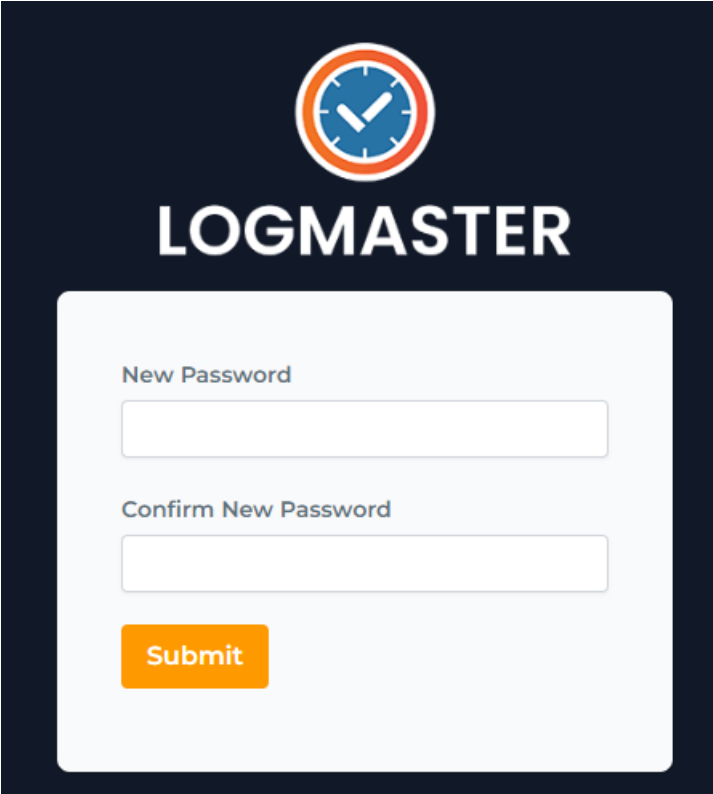
If you did not make this request then please ignore this email.  
Otherwise, please click this link to change your password:


[Change Password](#)

If you have any questions, just reply to this email. We're always happy to help.

Cheers,  
The Logmaster Team

Click the Change Password button and it will navigate you to the New Password Screen.





# LOGMASTER

New Password

Confirm New Password

[Submit](#)

Enter your password in twice for confirmation and click submit.

Once you have submitted, it will redirect you to the login screen.

If you have any issues with the reset, please contact support.

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