

What do I do once my driver breaches?

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1. Confirm the Breach

- Review the driver's logbook in the Logmaster portal to verify the breach.
- Use the Breach Confirmation Tool to ensure accuracy and clarity.

2. Cross-Check with Other Data

- Compare the logbook information with other sources such as driver schedules, telematics data (if available), and communication records.

3. Evaluate Evidence

- Review the information for its evidentiary value to interpret the breach in the broader context of compliance and operational circumstances.

4. Interview the Driver

- Conduct an interview with the driver to gather their perspective and understand any relevant factors surrounding the breach.

5. Conclude Investigation

- Assess whether the driver was indeed at fault based on all the gathered information
 - Determine next steps:
 - Issue a Non-Conformance Report (NCR) if appropriate.
 - If not necessary, close the investigation without issuing an NCR
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