Front Desk Alerts

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When you see an alert on the Front Desk, you have three options for managing it:

1. **Write a Note**
Use this option to add a temporary note to the front dashboard. This helps you track progress related to the alert. It's a simple way to ensure any ongoing tasks or follow-ups are logged and visible for your team.

2. **Dismiss (Bin Icon)**
Select this option to remove the alert once all necessary actions have been completed. This helps keep your dashboard clean and organised.

3. **View (Eyeball Icon)**
Clicking the eyeball icon allows you to dive deeper into the alert. You'll be able to view detailed information, such as breach details, driver information, or a direct link to the form associated with the alert (e.g., a failed form).

Optional Further Action

For some alerts, even after performing the initial action, you may wish to conduct a more thorough investigation. If your business subscribes to the **Fatigue Compliance Module**, you have the option to initiate a Non-Conformance Report (NCR) to document and manage the process further. If you are an **EWD-only subscriber**, this investigation will need to be completed outside of the Logmaster platform.