

Maximizing Your Logmaster Subscription: Managing Seats, Drivers, Vehicles, and Billing

07/01/2025 5:03 pm AEDT

At Logmaster, our per-seat subscription model is designed to provide flexibility for managing either drivers or vehicles, depending on the type of subscription you choose. This guide will help you understand how seat allocation, linked and delinked drivers or vehicles, and billing adjustments work together to optimize your subscription.

Understanding Seats in Your Subscription

When you began your subscription, you chose between two models:

1. Per-Driver Subscription

- Seats represent individual drivers.
- You can have as many vehicles as needed, but the maximum number of active drivers is determined by your seat count.

2. Per-Vehicle Subscription

- Seats represent individual vehicles.
- You can have as many drivers as needed, but the maximum number of vehicles is determined by your seat count.

How Seats, Drivers, and Vehicles Work

Adding and Removing Drivers or Vehicles:

Per-Driver Subscription:

- Linking a driver occupies a seat.
- Delinking a driver frees up a seat for another driver.

Per-Vehicle Subscription:

- Linking a vehicle occupies a seat.
- Delinking a vehicle frees up a seat for another vehicle.

Unlimited Flexibility for Non-Seated Entities:

- Per-driver subscriptions allow unlimited vehicles.
- Per-vehicle subscriptions allow unlimited drivers.

Subscription Billing Explained

Initial Seat Selection:

At the start of your subscription, you selected the number of seats based on either drivers or vehicles, depending on your subscription type.

Delinking Does Not Affect Charges:

Delinking a driver or vehicle frees up a seat for reuse but does not reduce your subscription

charges.

Adjusting Your Subscription Costs:

To reduce your charges, you must update your seat count in the Billing section.

Until you make this change, you can link and delink drivers or vehicles as needed without impacting your monthly or annual charges.

Best Practices for Managing Seats, Drivers, and Vehicles

1. Understand Your Subscription Type

Confirm whether your subscription is per-driver or per-vehicle to ensure you're maximizing the right resources.

Examples:

- Per-driver: Focus on managing driver seats and ensure enough are available for all active personnel.
- Per-vehicle: Prioritize vehicle seat management to cover your fleet's needs.

2. Track Usage Patterns

Monitor how often you link and delink drivers or vehicles.

If you consistently use fewer seats than your subscription allows, consider reducing your seat count to save costs.

3. Adjust Seats for Cost Efficiency

To lower charges:

- Delink inactive drivers or vehicles.
- Navigate to the Billing section and adjust your seat count to match your needs.

To increase capacity:

- Add more seats before peak periods to avoid disruptions when onboarding new drivers or vehicles.

4. Plan for Future Needs

For seasonal or fluctuating operations, review your seat allocation regularly to align with business demands.

Where to Make Changes

Billing Section:

- Adjust the number of seats directly in the Billing section of your Logmaster account.
- Changes take effect in your next billing cycle.

Key Takeaways

1. Seats Govern Your Maximum Capacity:

For per-driver subscriptions, seats limit drivers, but vehicles are unlimited.

For per-vehicle subscriptions, seats limit vehicles, but drivers are unlimited.

2. Delinking Does Not Lower Charges:

Delinking frees up seats but doesn't affect your billing unless you adjust the seat count in the

Billing section.

3. Adjust Seats for Cost Savings:

To reduce costs, ensure your seat count matches your active drivers or vehicles.

4. Flexibility Within Your Subscription:

Link and delink as many drivers or vehicles as needed within your subscribed seat count without worrying about additional charges.

Need Assistance?

If you're unsure about your subscription type or need help optimizing your seat allocation, our support team is here to guide you.

By understanding your subscription type and actively managing your seats, drivers, and vehicles, you can ensure your Logmaster subscription delivers maximum value and efficiency for your fleet operations.
